Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete Sections 1, 2, and 3. Carriers must complete Section 4, if applicable.

Deadline: January 31st (Annually)

Maryland	
State	C) must provide a certification form for each state in which it
189011	TerraCom, Inc.
Study Area Code(s) (SAC)	ETC Name(s)
NA	TerraCom Wireless
Holding Company Name(s)	DBA, Marketing or Other Branding Name(s)
Affiliated ETCs (include names and SACs, attach additional sheets if necessary)	YourTel America, Inc.
knowledge, the company was presented with program-based eligibility prior to his or her	a customer in the Lifeline program, and that, to the best of my h documentation of each consumer's household income and/or enrollment in Lifeline. I am an officer of the company named above. In the Study Area(s) listed above. Initial DS
(List the specific SAC(s) for which you are nareas within the state. Attach additional she	naking this certification if it is not applicable to all of your study eets if necessary).
prior to enrolling a customer in the Lifeline ETC access to a state database and/or notic which qualifying programs (e.g., SNAP, SSI, officer of the company named above. I am a above. Initial	program. (Please list the program eligibility data sources, such as the of eligibility from the state Lifeline administrator and indicate for these sources are used to verify consumer eligibility). I am an authorized to make this certification for the Study Area(s) listed for MEAP/LIHEAP/Medical Asst./EUSP/PAA/TDAP

(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).

Section 2: All ETCs(Initial the certification that applies to your ETC, and if applicable, complete columns A through L the tables below. Attach additional sheets if necessary).

I certify that the company listed above has procedures in place to re-certify the continued eligibility of all of its Lifeline customers, and that, to the best of my knowledge, the company obtained signed certifications from all consumers attesting to their continuing eligibility for Lifeline, except those subscribers whose eligibility was verified by the company through the use of other sources of eligibility information as well as those subscribers who were re-certified by the state Lifeline administrator. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial 15/1 ×

A	В
Number of Subscribers Claimed on May FCC Form(s) 497	Number of Lines Claimed on May FCC Form(s) 497 Provided to Wireline Resellers
32942	0

С	D	E =C-D	F	G = (E+F)	Н
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	Number of Subscribers Responding to ETC Contact	Number of Non- Responding Subscribers	Number of Subscribers Responding That They Are No Longer Eligible	Number of Subscribers De- Enrolled or Scheduled to be De-Enrolled as a Result of Non- Response or Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
10057	5529	4528	87	4615	0

i	J	K	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator or By ETC Access to Eligibility Data	Number of Subscribers Whose Eligibility Was Examined by State Administrator or By ETC Access to Eligibility Data and Found to be Incligible	Number of Customers De- enrolled or Scheduled to be De- Enrolled as a Result of a Finding of Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
817	0	0	22068

FCC	Form	555	
Nove	ember	2013	2

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certify that my company did not claim federal Low Income support for any Lifeline customers prior to June
insert current year). I am an officer of the company named above. I am authorized to make this certification for
he Study Area(s) listed above. Initial

(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).

Section 3: All ETCs (Initial the certification below).

I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial Dr

Section 4: Non-Usage Applicable to Certain Pre-Paid ETCs (the ETC does not assess or collect a monthly fee from its Lifeline subscribers)(Record the number of subscribers de-enrolled for non-usage by month in column N below).

M	N	
Month	Subscribers De-Enrolled for Non-Usage	
January	42	
February	293	
March	348	
April	2102	
May	2033	
June	949	
July	528	
August	10306	
September	137	
October	1922	
November	1201	
December	1192	

Signed.	_≮ Dale Schmick	
Signature of Officer	Printed Name of Officer	
Vice President	1/29/2013	
Title of Officer	Date	
Matt Connolly	816-388-1066	
Person Completing this Certification Form	Contact Phone Number	

	ETC Identification	
SAC	ETC Name	
	Holding Company Name(s)	
SAC	Holding Company Name(s) Holding Company Name	
SAC	Holding Company Name(s) Holding Company Name	
SAC	Holding Company Name(s) Holding Company Name	
SAC	Holding Company Name(s) Holding Company Name	
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SAC	Holding Company Name(s) Holding Company Name	
SAC	Holding Company Name(s) Holding Company Name	
SAC	Holding Company Name (s) Holding Company Name	
SAC	Holding Company Name Holding Company Name	

DBA, Marketing or Other Branding Name(s)		
SAC	Name	
		
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Affiliated ETCs

	Alliliateu E i CS
SAC	Name
349026	YourTel America, Inc.
349025	YourTel America, Inc.
419022	YourTel America, Inc.
419004	YourTel America, Inc.
109011	YourTel America, Inc.
429014	YourTel America, Inc.
429006	YourTel America, Inc.
439042	YourTel America, Inc.
439006	YourTel America, Inc.
179013	YourTel America, Inc.
589005	YourTel America, Inc.
529015	YourTel America, Inc.
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